

## Ch. 8 - BDSS Dynamics of Pricing Rivalry

Key questions raised by the chapter:

What factors influence price competition in a market?

What influences coordination?

Why do price wars erupt? Value of price commitment policies? When should a firm match its competitors price and when not?

The chapter also discusses non-price competition

Price competition is a dynamic process

↳ Competitive moves that have short-run benefits may in the long-run be non-beneficial.

↳ Hence we can develop a theory of rivalry:

\* Cournot and Bertrand are not dynamic, but static b/c firms make once and for all  $p$  and  $Q$  decisions

↳ short-term/single period view.

↳ They cannot explain why in some highly concentrated industries firms can maintain  $p$  above competitive levels and in others they cannot, w/out formal collusion.

\* Starting point of analysis is that firms prefer monopoly price and quantity to Bertrand prices and quantities ( $\pi_m > \pi_b$ ).

\* Firms can achieve this through cooperative, not formal collusion, pricing

\* There are certain conditions under which a firm will not undercut its rivals.

\* Chamberlin said:  $\pi$  will be reduced if you cut price now, because your competitor will also cut price.

\* Competitors compare the presented discounted values of price cooperation (i.e. following your price  $\uparrow$ ) and of

undercutting. Having a tit-for-tat strategy in place can deter the other from undercutting, b/c he now knows you will follow his <sup>every</sup> reaction in the previous period.  
 ↳ i.e. undercutting becomes even less attractive.

\* Tit-for-tat w/ many firms  $\pi_0 = \text{non coop. } \pi$   
 $\pi_m = \text{monopoly } \pi$

$$\frac{1/N [\pi_m - \pi_0]}{\pi_0 - \frac{1}{N} \pi_m} \geq i$$

left-hand side: benefit/cost ratio

denominator is extra profit in the period <sup>from</sup> non-coop.

numerator is the single period benefit from coop.

right-hand side: discount rate

\* The above implies that if firms are reasonably patient (i.e. discount rate  $i$  is not too large) the cooperative outcome is sustainable.

↳ we can solve the prisoner's dilemma

\* To coordinate on a cooperative equilibrium firms must coordinate on a strategy, which makes it in each firm's self-interest to not undercut.

↳ the strategy (e.g. tit-for-tat) must be a focal point → so compelling that a firm <sup>would expect all other</sup> <sub>firms to</sub> adopt it.

\* Coordination can be difficult in competitive environments that are rapidly changing.

↳ solve by: make competitors moves and intentions easier to follow

\* Why tit-for-tat?

- Easy to understand and announce → e.g. "we will not be undersold"

- Axelrod says it is a robust strategy b/c it combines:  
 → it is never the first to defect

"provocability", "niceness" and "forgiveness" →

↳ it immediately punishes

↳ if the rival returns to coop. so does tit-for-tat.



\* Firms can misread others' actions:

- ① Believes a competitor charges 1 price while it charges another
- ② Firm misunderstands the reasons for a rival's pricing decision.

One misread of noncoop. while actually coop. can lead to infinite rounds of tit-for-tat.

Dixit and Nalebuff hence state that pricing strategies that are less provocative and more forgiving are more desirable.

↳ competitors should ascertain carefully the details of each other price moves → e.g. are discounts/bonuses offered?

### Market Structure and Sustainability of Pricing

↳ can influence coordination upon a focal point

↳ it can influence the benefit-cost ratio seen above.

Effects on cooperative pricing of:

\* Market concentration - benefit/cost ratio goes up as  $N \downarrow$  → intuition: a typical firm's market share is larger in a concentrated market and hence it captures a larger share of the overall benefit as prices go up. Also, the cost of coop (i.e.  $\pi$  of under-cutting is less) b/c it already has a large market share.

\* Reaction Speed, Detection Lags - looking at the benefit/cost ratio by dividing the discount rate and the left by 4, it becomes easier to cooperate. E.g. we now observe  $\pi$  every quarter instead of every year.

4 factors that influence reaction speed to rivals' p. cuts:

- ① lags in detecting competitor's prices
- ② Infrequent interactions w/ competitors
- ③ Difficulty in identifying which firm is cutting price.
- ④ Distinguishing btw.  $\downarrow Q$  due to price cutting by rivals or due to less market demand.

Structural conditions <sup>that affect</sup> ~~the~~ the previous 4 factors:

① Lumpiness of orders - affect the frequency of competitor's interaction → e.g. airframe industry.

↳ makes price more attractive.

↳ the long lag btw. this contract and the next ↓ the perceived cost of retaliation.

② Information about the sales transaction

↳ when prices are public coop. pricing easier to sustain b/c retaliation easier and quicker

↳ can use trade allowances to secretly cut price → making deviations more difficult to detect

↳ also more difficult to detect price cuts if products are highly customized (e.g. airframe industry).

Misreadings also become more likely.

③ Number of buyers - detecting deviations from coop. pricing is easier when there a lot of buyers b/c they communicate price concessions to rival firms.

④ Volatility of demand - pricing cutting is harder to detect when demand conditions are volatile → especially when a firm can only observe its own  $p$  and  $Q$ , and not that of the rival firms (private signals).

This is especially severe when <sup>high</sup> Fixed costs b/c  $MC$  will drop quickly at below capacity output leading to very volatile monopoly prices.

\* Assymetries among firms - when firms have different marginal cost → making it difficult to coordinate on the monopoly price. → there is no single focal price. Differences in capacities, costs or product quality



create incentives to deviate b/c e.g. small firms have more incentive to defect, large. large firms b/c they benefit more from coop. extend a price umbrella over smaller firms  $\rightarrow$  i.e. in the example in the book allowing Panasonic to sell at a lower price than Epson.  $\rightarrow$  see lecture for GE vs. Westinghouse.  
 $\rightarrow$  small firms have an additional incentive to cut price in order to attract more customers who may repeat purchase  $\rightarrow$  i.e. they hope when the higher price equilibrium is restored customers loyal to their brand will purchase at the higher price.

\* Price Sensitivity and sustainability of coop. pricing  
If buyers are very price sensitive a small price cut can boost sales significantly  $\rightarrow$  i.e. not benefitting coop. pricing.

Factor influencing buyer's price sensitivity: when products are horizontally differentiated, buyers value it b/c of other attributes than price.  $\rightarrow$  price comp. is  $\downarrow$   
e.g. Ready-to-eat cereals  $\rightarrow$  low price comp. b/c <sup>of the</sup> above.

Not much differentiation in capital goods market.

p. 286 gives a table summarizing the above points.

### Price cooperation Facilitating practices:

① Price leadership - Leader announces price changes 1<sup>st</sup>, which are then matched by followers (e.g. Philip Morris in Tobacco)  
- helps overcome the problem of coordinating on a focal point.  
- price leaders should react to defections by followers  
Should be distinguished from barometric price leadership  
 $\hookrightarrow$  different firms are price leaders and they only lead in order to signal  $\Delta$ 's in market conditions, such as changes in demand & input prices

② Advance announcement of intended changes in prices  
 $\hookrightarrow$  Followers will follow if they are identical in costs, etc.

- ③ Most Favored Customer Clauses → a promise that it will charge the buyer the lowest price.
- 2 types: Contemporaneous - if you sell at a lower price to buyer Y <sup>than</sup> to buyer X, you will lower your price to X.
- Retroactive - Give a rebate to the buyer if in the future (eg. 2 yrs.) it sells at a lower price.
- ↳ make it expensive to cut prices in the future
- Contemporaneous MFC clauses discourage to use selective price cutting to compete for high price-elastic demands!

- ④ Uniform Delivered Pricing - makes it possible to only
- ↳ a single delivered price cut price to those areas where the defecting firm operates (i.e. less harmful and hence more beneficial to coop. pricing)

### Quality competition

Quality - any attribute that ↑ demand for a product at a fixed price.

Quality choice in competitive markets

- If products are perfectly vertically differentiated all consumers agree about which product they prefer.
- ↳ This allows sellers to sell products at different w/ different quality levels → the market will force firms to sell the same price for a certain level of quality
- ↳ NOTE: this makes the assumption that buyers can perfectly observe quality of each seller.
- ↳ sellers that charge more than the going price per unit of quality may still have customers.
- ↳ If uniformed consumers cannot gauge quality a lemons market can develop
- ↳ some sellers might skimp on quality and still sell the going price → creates a problem for high-quality sellers b/c buyers will think their products are low quality and hence they will only be willing to pay <sup>so much</sup>



Grossman and Stiglitz find that there might be an underinvestment in information gathering b/c some uninformed consumers will free-ride on those uninformed consumers that bear a cost to gather info.  $\rightarrow$  hence those will not gather info.  
 $\hookrightarrow$  e.g. market for corporate control

### Quality choices of Sellers w/ market power

\* Firms invest in quality b/c it makes the demand curve steeper  
\* Firm will choose quality such that marginal cost of the  $\uparrow$  in quality equals the  $\uparrow$  in the marginal revenue caused by the investment.

### Marginal Cost of quality $\uparrow$

According to literature on Continuous Quality Improvement investment in quality can simultaneously  $\downarrow$  costs and  $\uparrow$  productivity.  
However, if a firm is productively efficient investment in quality is costly.  $\rightarrow$  running computer back ups everyday when you only a  $p=0.5$  of failure.  
 $\hookrightarrow$  e.g. making the production process more efficient

### Marginal Benefit of Improving Quality

How much additional revenue the improvement brings depends on:  
①  $\uparrow$  Demand caused by the  $\uparrow$  in quality  
②  $\uparrow$  profit on each additional unit sold.

Elaboration

① Spence  $\rightarrow$  look at influencing marginal consumers (i.e. attract new customers).

consumers must be able to observe the  $\uparrow$  in quality

$\hookrightarrow$  must switch from the sellers they were loyal to on attributes that consumers can directly observe (e.g. shop fronts)

$\hookrightarrow$  especially important for products of which quality is difficult to observe before purchase

High margins may give incentives to boost quality but e.g. a monopolist might not have many marginal consumers,

$\downarrow$  its incentives.

$\rightarrow$  if quality differences are low incentives to invest in quality are lowered